

August 28, 2024

The General Manager **BSE Limited**Corporate Relationship Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400 001

The Manager

National Stock Exchange of India Limited
Listing Department
Exchange Plaza, 5th Floor, Plot No. C-1,
Block-G, Bandra-Kurla Complex, Bandra(E)
Mumbai-400 051

NSE Scrip Code: HCLTECH

BSE Scrip Code: 532281

Sub: Presentation made at the Company's Investor Day 2024

Dear Sirs,

This is with reference to the intimation vide our letter dated August 20, 2024, for hosting the Company's `Investor Day 2024' on August 28, 2024.

We are enclosing herewith a presentation that was made to the investors in the aforesaid event. The same shall be hosted on the Company's website https://explore.hcltech.com/investor-day-2024.

It is further confirmed that no Unpublished Price Sensitive Information was shared by the Company during this event.

This is for your information and records.

Thanking You, Yours faithfully,

For HCL Technologies Limited

Manish Digitally signed by Manish Anand Date: 2024.08.28 23:15:38 +05'30'

Manish Anand Company Secretary

Encl: a/a



HCLTech | Supercharging Progress**

Investor Day 2024

C Vijayakumar

CEO & Managing Director

HCLTech Investor Day 2024

Safe Harbor Statement

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Relative TSR performance

Industry leading TSR for a decade

CAGR as of Mar 31, 2024	HCLTech	Peer 1	Peer 2	Peer 3
10 Years	18.7%	16.5%	16.9%	10.0%
9 Years	15.9%	15.6%	14.4%	9.0%
8 Years	20.8%	17 <u>.</u> 8%	14.7%	11,7%
7 Years	22.2%	21,2%	20,2%	15,3%
6 Years	24.1%	21.6%	21.5%	16.2%
5 Years	26.6%	17.3%	18.3%	15.0%
4 Years	42.2%	23,8%	27,8%	27,5%
3 Years	20.4%	9.3%	5.8%	6.0%
2 Years	19.2%	4.6%	-9,3%	-8.9%
1 Year	47.1%	23.5%	7.5%	32.7%
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#1 Annual TSR

in five out of the last ten financial years

Demonstrates consistency and predictability

in delivering best-in-class Total Shareholder Returns over a long period

HCLTech

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Our cultural DNA

Entrepreneurial and empowering environment

Innovation driven by our engineering pedigree

Art of the possible

Stable & home-grown leadership



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An all-weather portfolio

Made possible by execution of our Mode 1-2-3 strategy since 2016

- Has resulted in the right mix of discretionary, non-discretionary services and IP
- An improving mix across verticals and geos
- Developed Digital Business, almost all organically
- Acquired selectively to augment capabilities and for market access in verticals/geos

Today, well-acknowledged as a leader in several analyst ratings and as industry-leading growth



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Client experience

Strong growth across categories demonstrates our strong execution with the best quality outcomes

Only service provider to win six

2023 ISG Star of **Excellence Awards**

Impressive CX score of 82.3 vs. industry average of 68.9

Track record of winning and executing mega deals

Only service provider to be rated

Customer's Choice in Gartner® Peer Insights™ Voice of the Customer

for Custom Software, Digital Workplace, Data Center and Hybrid Infrastructure

\$100M+ clients from 16 in FY22

254 \$10M+ clients from 208 in FY22

951 \$1M+ clients from 882 in FY22

Our people

Top Employer in 26 countries, with a #1 ranking in 15

29.1%
Overall gender diversity

TechBeesDifferentiated talent strategy

12.4%

LTM attrition from 21.7% in FY22

25,218

India New Vistas scaleup vs 19,291 in FY22 24%

Increase in leadership gender diversity since FY19

24,797

Nearshore employee strength vs 21,497 in FY22

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HCLTech

Our approach to ESG

Act. Pact. Impact.

Leadership rating (A-) from CDP, for climate change actions

Best rating among Indian peers by Sustainalytics

₹1400Cr

CSR investments in India Transforms over 6.5 million lives

25%

Scope 1 and 2 reduction from FY20 5% higher than projected

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Corporate governance



Diverse board

- 70% independent directors
- Gender-balanced board
- Experts from diverse industries across the globe



Among the World's Most Ethical Companies® 2024 by Ethisphere

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These factors contributed to solid financial performance



Industry-leading organic growth





Earnings per share

7.8% CAGR

since FY22

Gained wallet share

across service lines in the last business cycle





Capital efficiency

with continually improving RoIC



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What could have been better

Market participation and bookings

Increased market participation, resulting in better G2000 coverage

Cost

EBIT continued to remain stable as against our aspiration for expansion Employee cost as a % of revenue remains above pre-pandemic era

Fresher hiring and deployment efficiency

Key Strategic Priorities in the near term

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Top opportunities for sustained growth leadership

Total addressable market for IT Services nearing \$2T by 2030

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Data and AI expected to grow at a 19.1% CAGR

Services market for AI / GenAI -Outsourced AI services, enabling digital & cloud services to be \$200B by 2029 2

Enterprise business applications to reach \$325B in 2027, with a CAGR of 14.3%

SAP cloud platform services market is expanding at a CAGR of 26% 3

Cloud migration and cybersecurity great market opportunities

By 2028, 70% of tech workloads will run in a cloud environment, up from just 25% today. Security market likely to grow at high teens plus rate for another decade.

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Top opportunities for sustained growth leadership

Total addressable market for IT Services nearing \$2T by 2030

4

ER&D market for engineering service providers will be ~\$170B by 2027

Growing at 8–9% annually, supported by digital engineering opportunities in telecom, semi, auto, etc.

5

Business process services market to be \$300B by 2028

Digital BPaaS and AI to enable this by growing at 8% CAGR

6

Largest two verticals, BFSI and TMT is 43% of the market

Still growing strong at or above market rates till 2028

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Key vectors to sustain growth leadership



Full-stack AI solutions enabled by AI Force and AI Foundry



Differentiated challenger in SAP, other enterprise applications, data & AI, etc. *Refer slide 18*



Consolidate our infrastructure leadership via cloud modernization



Vertical digital engineering opportunities – telecom, semi, auto, etc.



Take advantage of growth in cybersecurity services



Gain share in DPO through engineering-led approach



Continue growth leadership in BFSI and TMT



Growth through G2000 equivalents and future G2000



Expanding market participation in Focus and New Frontier markets



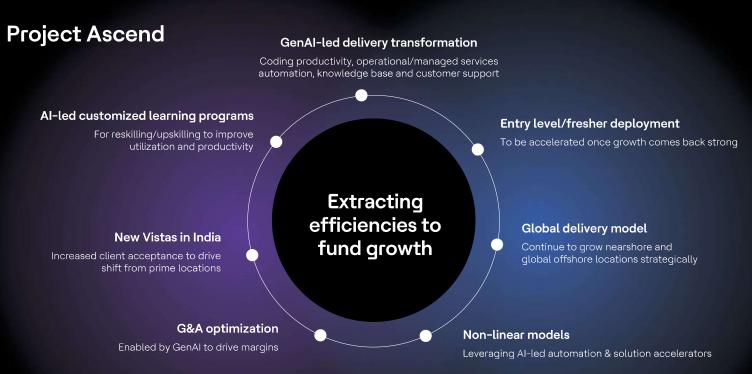
Supercharging Progress™ as Fastest Growing Top 10 IT Services brand



Integrated services GTM organization

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Larger partner ecosystem beyond OEMs and hyperscalers

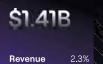


Investment in GenAl solution development and increasing sales presence to improve market participation to offset some of the gains

HCLSoftware: Long-term strategic priority

HCLSoftware - Largest enterprise software business out of Asia

FY24 performance



24.7%

EBIT

38.8%

EBITDA

\$1.02B

ARR

New large deal wins

37



Product portfolio

- Al & automation
- Data & analytics
- Business apps
- Security & compliance



Key achievements

- Portfolio stabilization
- Global GTM engine
- Growth in subscription and ARR
- Large deal at SBI



Future priorities

- Step up growth from low single digit to midsingle digit
- Expansion into India, Africa & Middle East
- Capability additions like Zeenea
- Continue to leverage synergy sales

Looking ahead - our strategic objectives



Leadership through differentiated services and products leveraging our engineering pedigree



Employer of choice for professional services talent across chosen geographies



Preferred digital and AI partner for Global 2000, equivalent and emerging enterprises in chosen markets



Weave ESG (Environmental, Social and Governance) into business strategy



Continue
to deliver top
quartile TSR
(Total Shareholder
Return) over the
medium term

Convight to 2004 HCLTech | Confiden



HCLTech has signed an agreement with SAP for setting up a Migration Factory to simplify and accelerate the RISE with SAP transformations for SAP's end customers. This is a pivotal moment in HCLTech's relationship with SAP where SAP leadership have trusted HCLTech to drive their strategic program to achieve faster and efficient migrations to S/4HANA and cloud adoption under the 'RISE with SAP' offering.



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Al and GenAl

PoV and Offerings

Vijay Anand Guntur

Srinivas Kompella

Chief Technology Officer and Head of Ecosystems

Senior Vice President, Data & Al Practice Head Alan Flower

Executive Vice President and Head, AI & Cloud Native Labs

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HCLTech AI pedigree

Building and deploying AI solutions since 2016







Research team

Set up an Al research team

Al Engineering

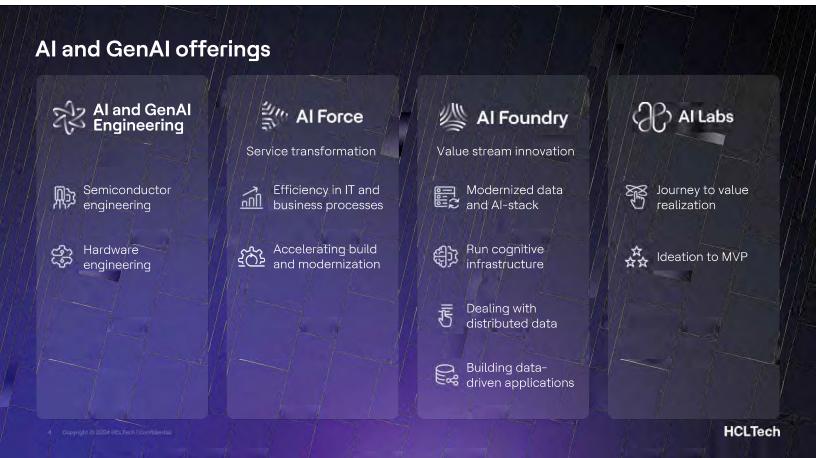
Built AI silicon for training, inference and validate production-grade AI infrastructure

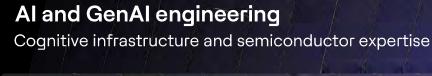
AI-led IP solutions

SDLC (precursor to AI Force), DRYiCE, iAutomate, Digital Colleague

Focused Investments

Data and Al acquisitions in niche areas - Actian, Starschema and now Zeenea







Cognitive infrastructure

AI platforms

Networks and security

Al-optimized storage

Al-optimized compute (GPU, TPU, CPU)

Al semiconductor engineering

Edge Al chip

Training accelerator

Inference accelerator

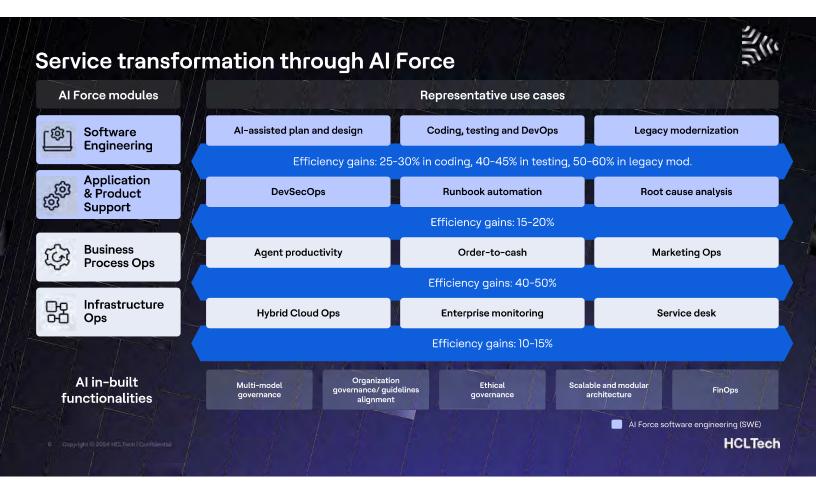
Japanese imaging company

Increased its market share by launching an easy-to-operate and accurate Al-based camera. Created a prosumer market segment.

Top 10 tech company

Designed video accelerator and Al Inference chip. Enabled to regain market share 10% YoY.

Upgraded the cognitive infrastructure to accelerate AI adoption to reduce training time from 9 to 6 months.







Software Engineering

Uses patented Al accelerators to augment, accelerate and significantly improve the quality of the Software Development Lifecycle (SDLC) across product and application development, testing and support.

Coding assistants

LLM-specific

Coding only

Limited customer context Only one deployment model



Al Force

Extensible

SDLC lifecycle

(Requirements, dev, test, migrate and modernize, support and ops)

Customer context aware

Multideployment and secure

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Announcing HCLTech Al Force's integration with GitHub Copilot™

- Al Force is now integrated with Microsoft Github Copilot and will be enabled as a Microsoft GitHub Copilot extension
- We are among the first Indian SIs to have this partnership
- Al Force and GitHub Copilot provide unparalleled extensibility and wide coverage of use cases across legacy modernization, product and application development, DevOps, automation, infrastructure and application support and operations, continuous feedback and end-to-end benefits measurement.

Al Force Impact across the SDLC

Requirements

20-25%

faster time

Testing

35-50%

acceleration

Continuous feedback

15-20%

in business impact

Build/modernize

25-30%

acceleration in development

50-60%

modernization/migration

DevOps, Launch and support

15-20%

in DevOps

ា8–20%

reduction in MTTR

Service transformation

Global networking OEM

Accelerates its products' GTM in a highly competitive market. Made possible by GenAI-infused testing

Efficiency gains

up to 40%

Leading Australian bank

Legacy Modernization

Patented GenAl solution helped migrate 200+ legacy net applications to modernized architecture.

Faster time to modernize

60%

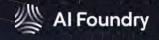
Global technology company

Enabled AI Force-led marketing ops transformation from manual-driven content development by a third-party vendor to a GenAI automated content generation

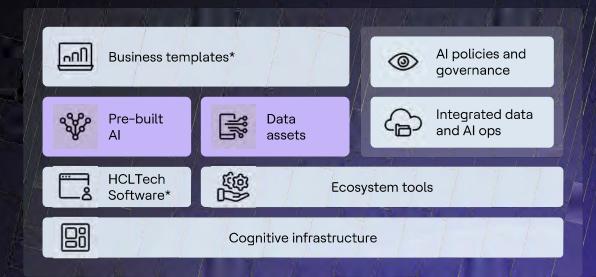
Content generation efforts

80%

Value stream innovation



HCLTech AI Foundry shapes enterprise plans and embeds AI across value streams for outcomes



*Actian, Zeenea and other HCL Software, expansion of business templates, Edge Al future releases



Industry-focused repeatable solutions

Healthcare: Clinical advisor

GenAl-powered clinical advisor allows healthcare specialists spend more time on patient care.

Potential savings

\$100m+

Financial Services: Trade compliance

GenAl-based trade surveillance system in a connected compliance platform. Enabled faster alert closures leading to enhanced regulatory compliance.

Reduction in time

87.5%

Telecom: Customer intelligence

Al-driven customer segmentation and campaign planning. Using Al to improve customer segmentation (geographic, demographic, psychographic) to drive customized campaigns, driving higher conversions.

Reduction in customer churn

25%

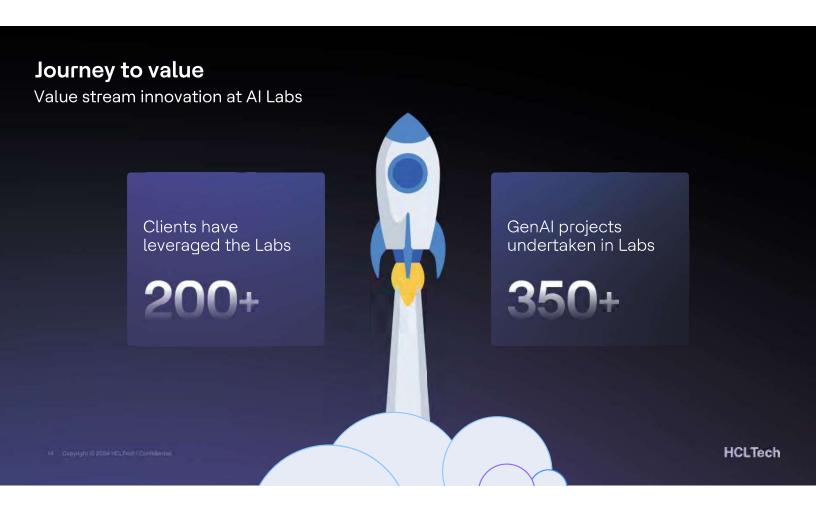
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Journey to value

Value stream innovation at AI Labs

How can I use Al Share vision with Art of the We show and Scalable to create enterprise trusted advisor possible build what deployment competitiveness? good looks like What to do? How to build? Not sure what we want? A continuous journey of transformation AI-led actionable impact **HCLTech**



Journey to value

Idea to MVP at AI Labs.





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Financial Services

Market impact and GenAl successes

Srinivasan Seshadri

Chief Growth Officer and Global Head, Financial Services

HCLTech Investor Day 2024

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Cashing in on our strengths, as the market eases

Big bets are paying off

Wealth core transformation for a leading wealth manager on Temenos

> Strategic partner for a large card and payments network

Experience transformation for retirement arm of a leading US FSI

White spaces as growth engines

Insurance brokerage firms

Specialized banks

Large central banks

Expanding presence in our key accounts

Core migration for a leading insurer

Cloud transformation for global custodian

Payments transformation for a leading global bank

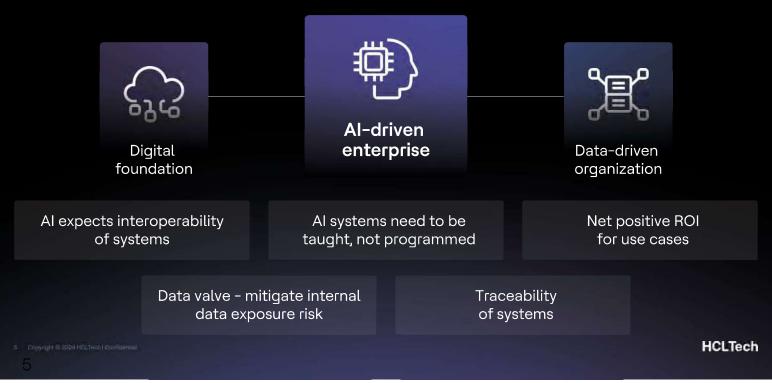
Commercial lending and tech ops for a Big 4 bank

Digital engagement for leading LATAM central bank

Cloud migration for a large global insurer

GenAl success guardrails

Accelerating AI-led outcomes in financial services



GenAl impact is a journey

From service efficiency with zero disruption, to zero marginal cost of applying intelligence



Digital Foundation

Data
Cloud
Cognitive infrastructure



capabilities

Personalized communications
Extract doc info
Agentic workforce
Alert review
LLM & RAG
Segment patterns
Conversational intelligence



Service transformation

Resilient digital supply chain ADM Legacy modernization Al Ops





Value stream innovation

Trade finance
Lending
Trading
Customer experience
AFC & compliance
Insurance

Wealth

Payments

Powered by 🦀 Al Foundry

Capitalizing on HCLTech strengths to accelerate the journey

Challenger mindset

End-to-end value stream focus

Traceability and compliance driven

Structured to execute

Client relevance leading to deeper engagements

Service transformation Leading US insurer Leading European bank Service desk Transforming contact transformation center operations Accuracy for ticket assignation Reduction in AHT Saves projected p.a. Email categories - automated

GenAl-led data modernization Large APAC bank Data cloud migration testing to cloud Reduced testing effort

ML Ops Large multi-line FSI Enterprise ML Ops for automated monitoring Faster GTM strategy adoption **HCLTech**

Client relevance leading to deeper engagements

Value stream innovation

Leading European investment bank

Trade and communication surveillance for alert analysis and improved decisions

Detect anomalies and potential compliance breaches for corrective actions

Reduced time for alerts

60%

Efficiency - news aggregation

90%

Less investigation

87.5%

Improved closure notes

20%

Leading global payments firm

WhatsApp-based money transfer for natural language-led user inputs

Upon user confirmation, automated money transfer receipt

Revenue/NIR

Customer adoption

2м

More customer engagement

20%

Impact across the FS value chain

KYC

- Content summarization in CDD review
- Generating automated risk summaries

Insurance

- Claims automation assessing claims and damages
- Processing payments on determination

Payments

- Predicting exception causes and generate resolution
- ISO20022 address conversion



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Telecom, Media and Technology

Industry Focus

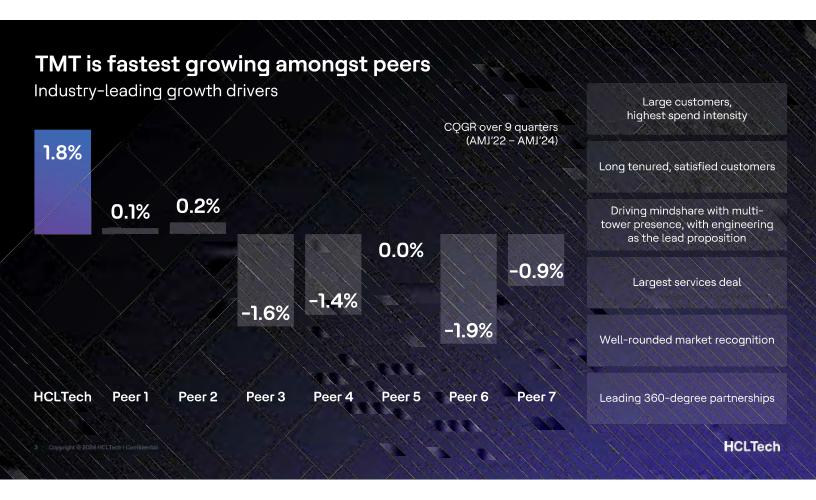
Anil Ganjoo

Chief Growth Officer, Americas, TMT and RCPG Industries

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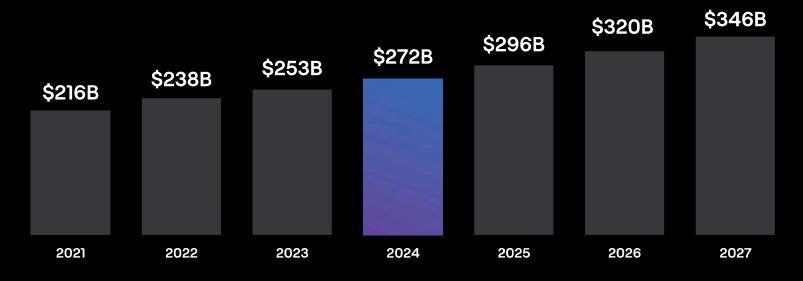
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CSP industry spend is one of highest worldwide

\$200B+ TAM growing at 8% CAGR



Source: Gartner 2024 Enterprise IT Spending Forecast for Communications

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Telecom market success playbook

Telecom transformation journey





ServCo Service-oriented Telco

(Traditional and value-added services)
Data and automation-driven

Value streams



DigiCoDigital Telco

(Digital services - IoT, AI, cybersecurity) Speed, agility and ecosystem-driven

Speed to market

(Accelerated delivery and deployment)

Improved speed to market by 21x

Enterprise product catalog transformation for sales, marketing and fulfillment journey. Accelerated product launch from 42 days to two days leading to \$120M revenue growth

Efficient and optimized processes

(Streamlined operations)

Improved billing and order fallout reduction by 30%

Operations of largest non-COTS based billing and rating platform managing 140M+ subscribers and \$100B+ revenue

Innovate and

monetize
(New product and business model)

Deploy new capabilities 3x faster

North Star architecture-based order management modernization using microservices and API-driven platform

Open architecture

(Cloud, build vs buy)

Provisioning and activation simplified

World's largest real time network provisioning platform based on open architecture, modernization and support of 100+ networks leading to 12M of increased subscribers

Frictionless experience

(Customer, employee, partner)

Customer onboarding and experience++

Largest network service management operations and modernization for 12K+ enterprise clients

Even more growth opportunity ahead

Carve-out of HPE Communications Tech Group allows for widespread global penetration

HPE-CTG partnership includes

Solutions and 19 Intellectual property in Network Services, BSS, OSS, Data, Media and IOT

Co-innovation and co-creation

360-degree GTM partner





Global presence in 25 of Top 30 CSPs



Strengthen CSP industry practice



Cross-sell HCLTech services



Delivery centers in Spain, Italy, Brazil, Romania, Japan



Expand engineering services

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Tech market success playbook



Ten large tech companies with ~\$1T revenues, ~60% of HCLTech tech vertical

Balanced portfolio also including emerging big tech;

20 new logos added in last two years

Driven by



Focused on semiconductor engineering

Largest team in the industry



Outcome-centric model

GenAl is about outcomes

Driven by Full spectrum of engineering capabilities



Silicon and hardware engineering



Cloud and data engineering



Software development

Driven by Best in class recognitions in 2024

intel

Awarded EPIC Outstanding Supplier Award Hewlett Packard Enterprise

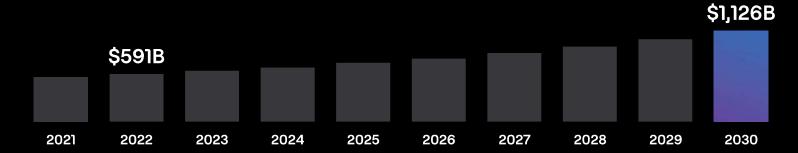
Partner of the Year Fastest Growing Hybrid Cloud Business



Global Partner of the Year

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The growing semiconductor market



Custom chip development for non-traditional players' market



\$28B by 2032 (CAGR 7%+)

Source: Internal Research based on company sites, brochures, news articles, and reports from Deloitte, Mckinsey, & BCG

Best positioned to address the growing semiconductor market

27+

Years of experience

95%

First silicon success

200+

Tapeouts

\$100M+

Lab investments across 10+ labs, partnerships with top 4 FABs and 40+ IP partners

Process nodes

N2, N3, N5, 18A

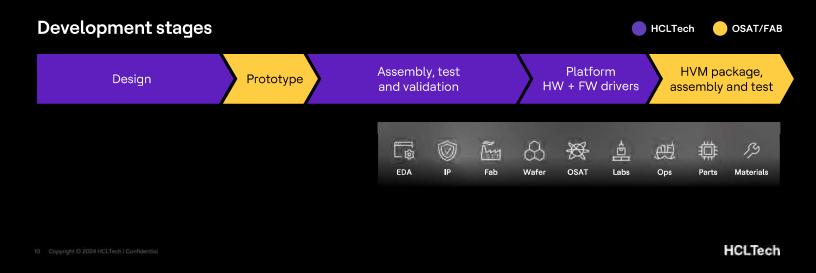
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Work with eight out of top 10 R&D spenders

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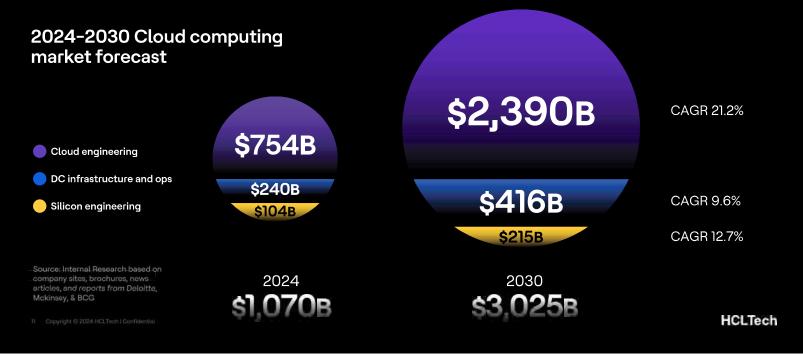
Best positioned to address the growing semiconductor market

HCLTech is uniquely positioned



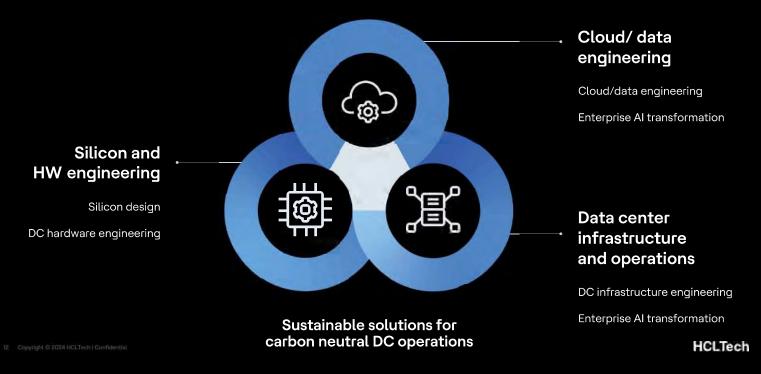
Big bets on AI leading to big spends

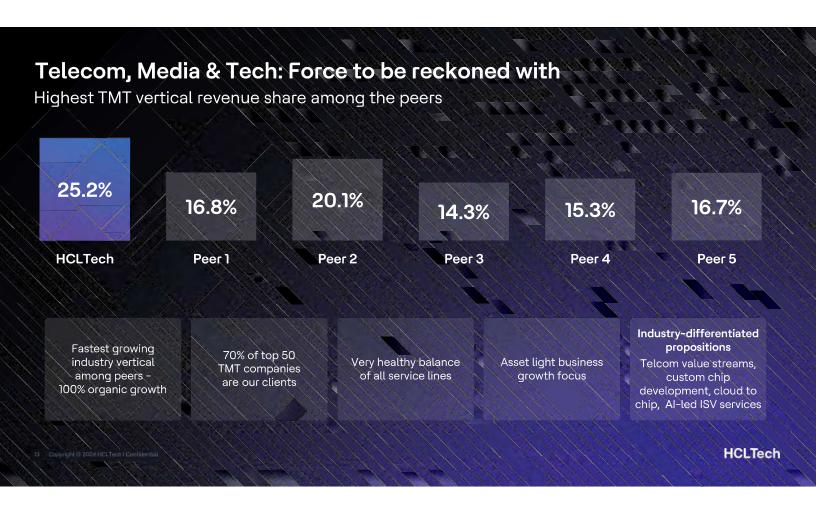
Server device and DC Ops market is expanding rapidly with top-tech competing for market share expansion and GenAI integration.



Chip to cloud

Accelerating time-to-market through silicon to AI-E2E offering









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Finance Overview

Shiv Walia

CFO Designate

HCLTech Investor Day 2024

Safe Harbor Statement

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'beliaves', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely mariner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward-looking statements made herein will prove to be accurat



CAGR five years (FY24)

HCLTech CC revenue

9.7%

HCLTech Services CC revenue

9.3%

EBIT (INR)



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Past performance

CAGR Five years

(FY24)

EPS (INR)

9.5%

HCLTech INR revenue

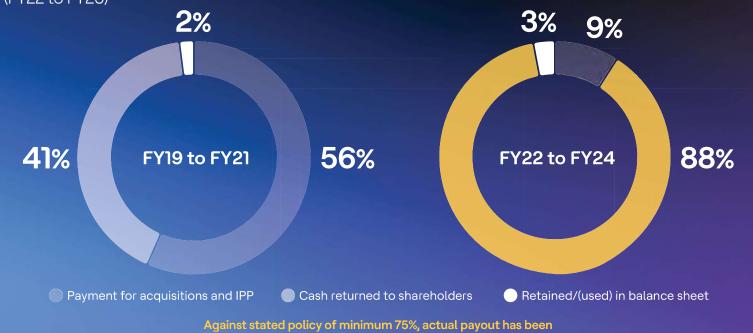
12.7%

HCLTech Services INR revenue

12.2%

FCF (INR) 31.2%





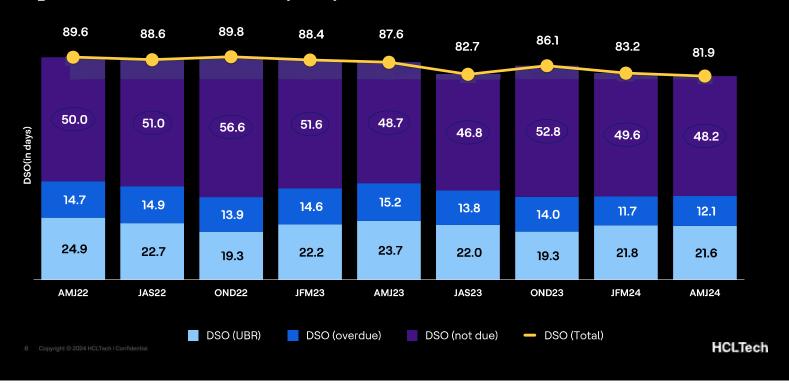
Against stated policy of minimum 75%, actual payout has been 88% in last three years.

Improving ROIC and capital efficiency



Significant Improvement in DSO

Significant reduction in the DSO by 8 days



HCLSoftware performance round up

Aggregate Investment

\$3.5_B

We have made aggregate investment of ~\$3.5B in HCLSoftware business since June 2016. This includes the IPP relationships as well as the acquisitions of Actian (July 2018) and 7 products from IBM for \$1.8B announced in December 2018

FY24 revenue

s1.4_B

HCLSoftware business has revenue stream of \$1.4B for FY24 and has an ARR of \$1B

FY'24 EBITDA

38.8%

HCLSoftware clocked healthy EBITDA of 38.8%. The HCLSoftware EBIT is 24.7% higher than the Corporate EBIT of 18.2%.

Customers

~15.000+

The business has huge installed capacity of ~15,000+ customers, now well integrated into HCLTech spread across developed and emerging markets across the globe.

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Recovery of investment

~90%

We have recovered ~90% of investment already and this is visible in the robust OCF generation. We expect to recover the balance investments in current financial year IRF

~20%

We have been tracking well above the original business hurdle of 12% to 15% post tax IRR in USD terms, close to ~20%.



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